MANAGEMENT SYSTEMS

The Company has five management systems in force, compliant with international and national standards ISO 9001:2015 (GOST R ISO 9001), ISO 50001:2018 (GOST R ISO 50001), ISO 14001:2015 (GOST R ISO 14001), ISO 45001:2018 (GOST R ISO 45001-2020), CEN/TS 1655-1 (GOST R 56273.1):

1.Quality Management System³²

A component of the Company's comprehensive management system, designed for provisioning high-quality services in compliance with regulatory documents, needs and expectations of consumers and satisfaction of all stakeholders, incl. employees, shareholders, investors and partners.

2. Environment Management System³³

An element of the Company's comprehensive management system with its organizational structure, mechanisms, procedures and resources required for managing environmental aspects by developing and achieving the goals of environmental

3. Energy Management System³⁴

A part of the Company's comprehensive management system that has a well-defined structure and aims at achieving provisions from the energy policy by implementing energy-saving and enhanced efficiency programs.

4. Occupational Health and Safety Management System³⁵

A component of the Company's comprehensive management system, which helps manage risks and improve OH&SM performance indicators.

5. Innovation Management System³⁶

A part of the Company's comprehensive management system that has a plurality of interrelated or interplaying elements, required for the elaboration of innovation policies and goals as well as goal achievement processes.





PROCUREMENTS

Purchase activities of the Company are regulated by Federal Law³⁷ and Rosseti's Single Purchase Standard (Procurement Regulations)38.

Principles for building-up purchase activities of the Company:

- · Information transparency of tenders enforcement of the transparency of purchase activities in compliance with the laws of the Russian Federation to the extent, required and sufficient for potential contractors to decide on tender bidding
- · Equal rights, lack of discrimination and unwarranted competitiveness restrictions towards tender bidders – provision of non-discriminatory access of suppliers (contractors) to tenders is preferential; suppliers (contractors) are selected mainly via tenders with equal opportunities, lack of discrimination and unwarranted restrictions toward tender bidders, in compliance with reasonable demand to potential tender bidders and purchased goods, works and services, keeping in mind, if required, product life cycle; discontinuation of single-source contract practices
- Appropriate and efficient expenditures on goods, works and services, implementation of cost-cutting measures - offers are selected through a totality of predefined price and non-price criteria defining economic and other efficiency of a
- · Unrestricted access to a tender by setting immeasurable requirements for bidders
- · Transparency and controllability of purchasing activities planning, accounting, monitoring, control and audit of purchasing activities on all stages
- · Professionalism and competency of employees engaged in purchasing activities - personal responsibility of officials for efficient arrangement of tenders and their decisions on tenders; flawless performance of actions prescribed in documents regulating tenders; evaluation and retraining of the personnel, liable for purchasing
- Compliance with the laws regulating purchasing activities and combating corruption, incl. Anti-corruption Tender Regulations